

## Terms & Conditions

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## Return / Refund Policy - Fitness Classes

- Class Pass Payments for all classes must be received 48 Hours prior to the scheduled class/course date to ensure your place. Failing to do so, without written or verbal reasoning may result in your place being offered to someone else.
- Single pay-per-session payments must be received 3 hours pre chosen class start date/time to confirm your place.
- Cancellations under 24 hours will not be refunded.
- Cancellations prior to 24 hours will receive a credit towards a future class based on availability and similar cost.
- Missed sessions without the appropriate notice will be charged as if attended.
- Medical Cancellations - Cancellation is permitted where an individual or team is not able to participate in a single session for medical reasons. Payments will not be refunded, but a credit can be issued to use at later date. Multiple sessions missed due to medical issues, will not be refunded, however if informed within 24 hours of course/class date, credit will be issued and sessions can be carried over and used within a 30 day period of re-starting the class/course.

## Privacy & Security Policy

Commitment to Data Security Your personally identifiable information is kept secure. Only authorised employees, agents and contractors (who have agreed to keep information secure and confidential) have access to this information. All emails and newsletters from our sites allow you to opt out of further mailings. Regardsoe Fitness will never sell trade, rent, exchange or otherwise share your personal information with any other person, company or organisation.

Thank you for choosing Regardsoe Fitness, we hope you have read and understood the above guidelines. And you enjoy using our services.

If you have any questions or concerns relating to the above please contact Jo:  
[info@regardsoe-fitness.co.uk](mailto:info@regardsoe-fitness.co.uk)